



# Escondido FCU

## Personal Online Teller/Audio Activation Request Form



**Return form to:**

**Fax: (760) 746-1189**

**E-mail: [efcu@ci.escondido.ca.us](mailto:efcu@ci.escondido.ca.us)**

**Mail: P.O. Box 1957**

**Escondido, CA 92033**

Account #	
Name	
Email address	

Please enable the above listed account access to EFCU's Personal Online Teller banking program and/or the A.R.T.S. (Audio Response Teller Service) Audio Line. I hereby agree to all terms and conditions listed in EFCU's "**Electronic Services Disclosure and Agreement**" and the "**Truth-In-Savings Disclosure and Agreement**" brochures that I have received.

Member Signature \_\_\_\_\_ Date: \_\_\_\_\_

### EFCU Copy

\_\_\_\_\_  
Initial User Name

\_\_\_\_\_  
Initial Account Password

Thank you for your request to participate in Escondido FCU's Personal Online Teller banking service. You are able to access the Personal Online Teller service through our website at [www.escondidofcu.org](http://www.escondidofcu.org) any time of the day. The account listed on your request form will be enabled in our Online Personal Teller service within 24-hours of receipt of this signed form, along with any transfer accounts you have listed. Your initial login password to EFCU's Personal Online Teller is the first four digits of your account number in reverse order. Upon initial login, you will be required to change your password. Your new password may not contain any of the following information: *name; account number; social security number; date of birth; phone number; address; city; zip code.* Your password can be alpha, numeric, or both, and must be between 4 to 10 characters. You will also be asked for additional security an additional password which will be a prompt question. For account security, more than four incorrect login attempts will prohibit account access. If you are denied access to your account, please contact the credit union immediately. You may fax this completed and signed form to (760) 746-1189. If you have any questions regarding EFCU's Personal Online Teller, please contact us at (760) 839-6225.

\_\_\_\_\_  
Member Signature

### Member Copy

\_\_\_\_\_  
Initial User Name

\_\_\_\_\_  
Initial Account Password

Thank you for your request to participate in Escondido FCU's Personal Online Teller banking service. You are able to access the Personal Online Teller service through our website at [www.escondidofcu.org](http://www.escondidofcu.org) any time of the day. The account listed on your request form will be enabled in our Online Personal Teller service within 24-hours of receipt of this signed form, along with any transfer accounts you have listed. Your initial login password to EFCU's Personal Online Teller is the first four digits of your account number in reverse order. Upon initial login, you will be required to change your password. Your new password may not contain any of the following information: *name; account number; social security number; date of birth; phone number; address; city; zip code.* Your password can be alpha, numeric, or both, and must be between 4 to 10 characters. You will also be asked for additional security an additional password which will be a prompt question. For account security, more than four incorrect login attempts will prohibit account access. If you are denied access to your account, please contact the credit union immediately. You may fax this completed and signed form to (760) 746-1189. If you have any questions regarding EFCU's Personal Online Teller, please contact us at (760) 839-6225.

Once you log into your online account you may change your user name and password at any time going into the CUService Icon on the home page of your online account.